

Ministry of Environmental Protection and Regional Development Republic of Latvia

Multilevel governance and service availability in regions – challenges and new solutions

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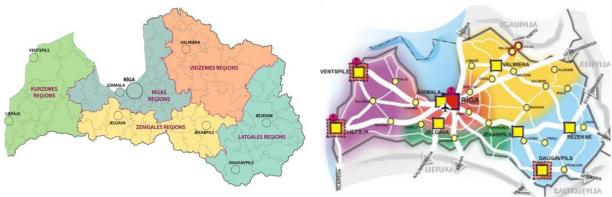






Municipalities and planning regions





119 municipalities:

9 state level development centers 110 novadi (21 regional level development centers)

5 planning regions

Inhabitants (2016):

Riga city municipality - 639 630

Daugavpils city municipality - 85 858

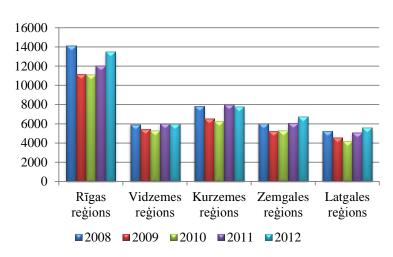
Liepaja city municipality - 70 630

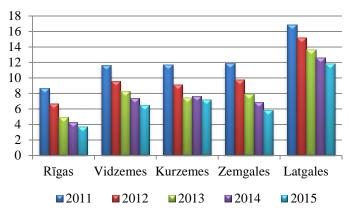
Baltinava municipality - 1054

Alsunga municipality - 1382

Regional development trends

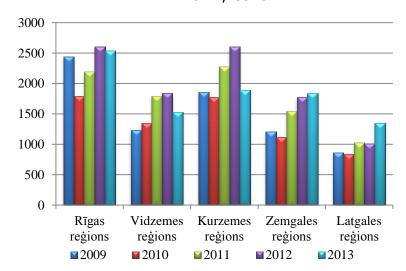
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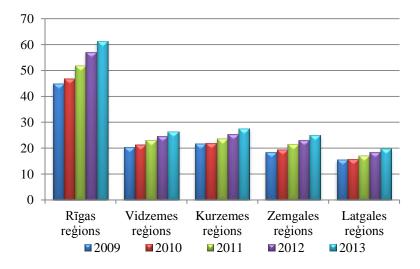




GDP per capita in planning regions 2008-2012, euro

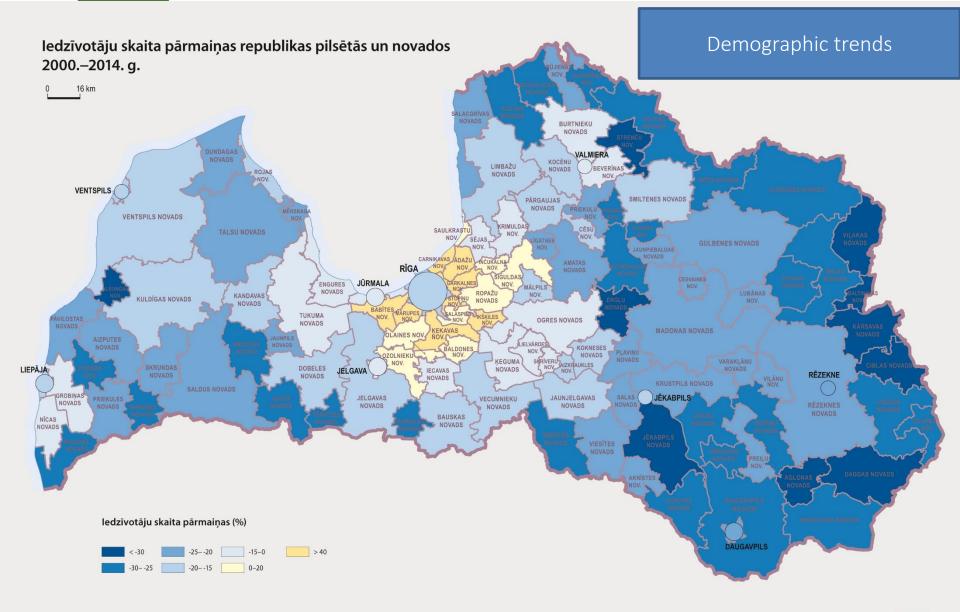
Unemployment levels in planning regions 2011-2015, %



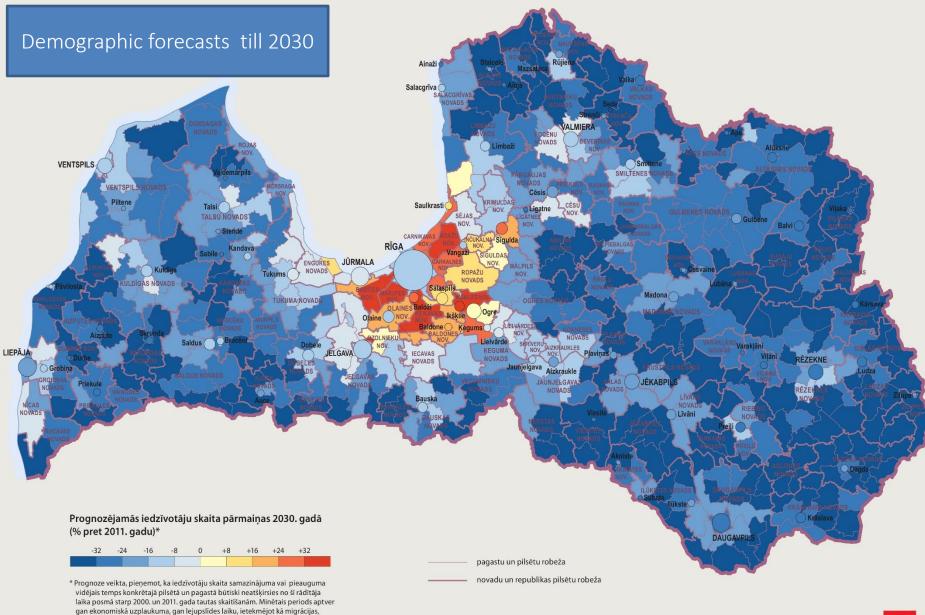


Non-financial investment per capita in planning regions 2009-2013 (prices of 2013; euro)

Number of economically active individual merchants and companies per 1000 inhabitants in planning regions 2009-2013







tā dzimstības svārstības valstī.



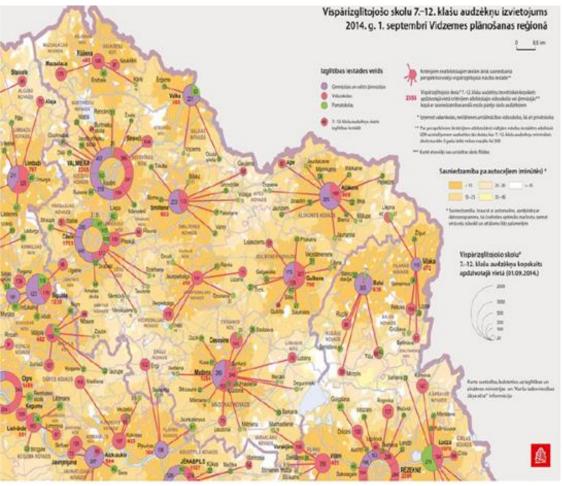


Regional policy until 2020

- Promotion of polycentric development functional target areas (Latvia 2030)
- Promotion of economic activity and improvement of business environment at regional and local level
- "Basket" of public services
- Action Plan for the Development of Latgale Planning Region 2015 - 2017
- National long-term thematic plan for the coastal area of the Baltic Sea

«Basket» of public services for investment

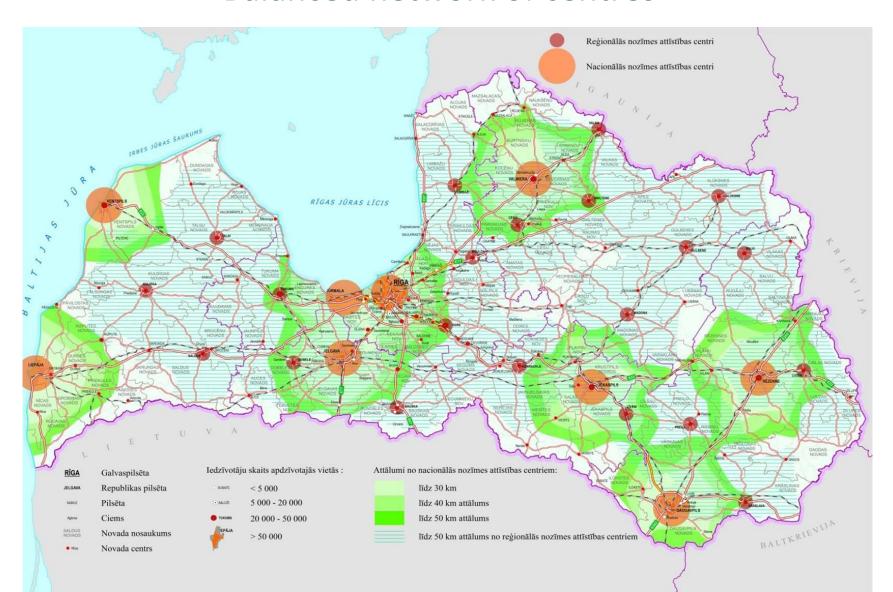




- ❖ Differentiated amount of public services related to each level of settlement
- Basket of services defined for services in education, health, culture, social care, sports
- Higher levels of settlement should provide for wider amount of services

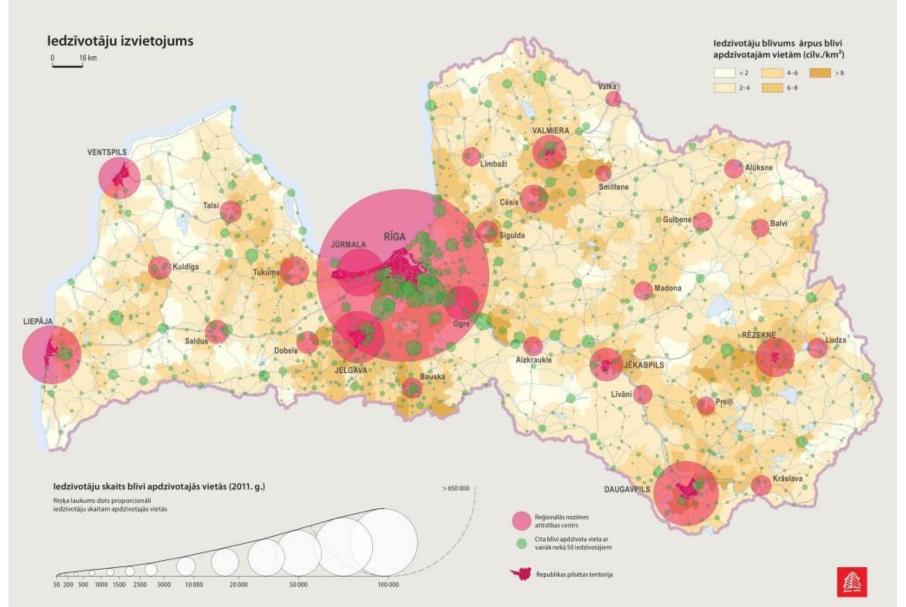
Policentric development: 9+21

Balanced network of centres



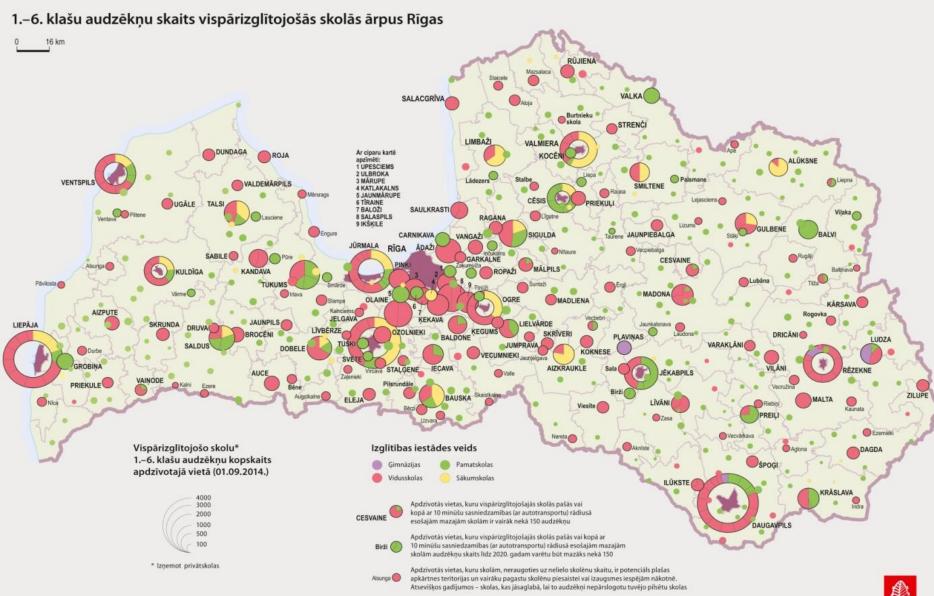


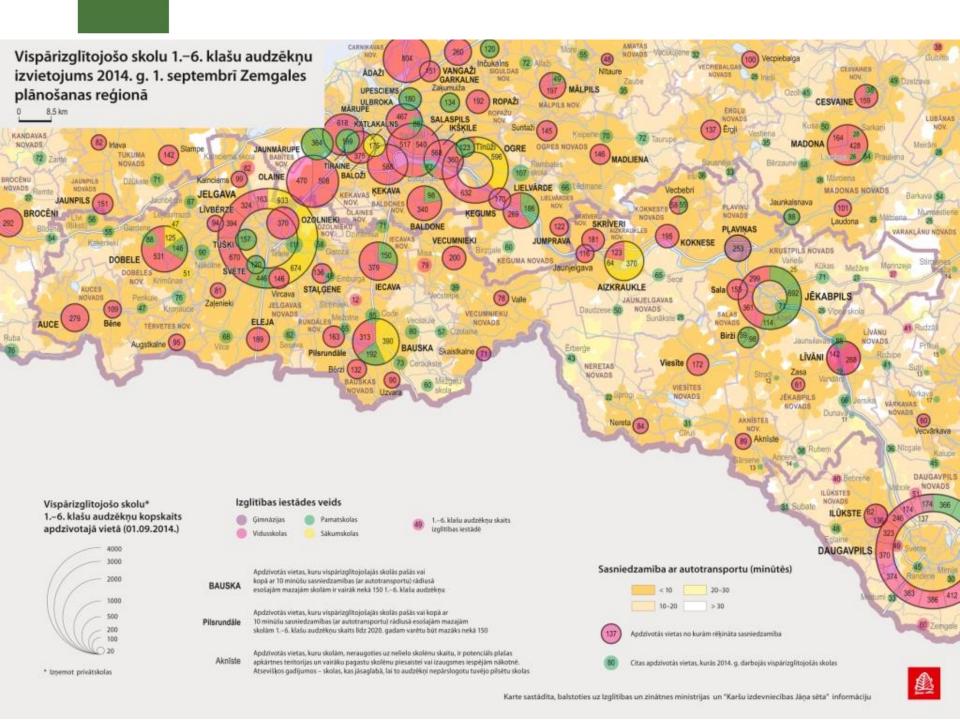
Centres



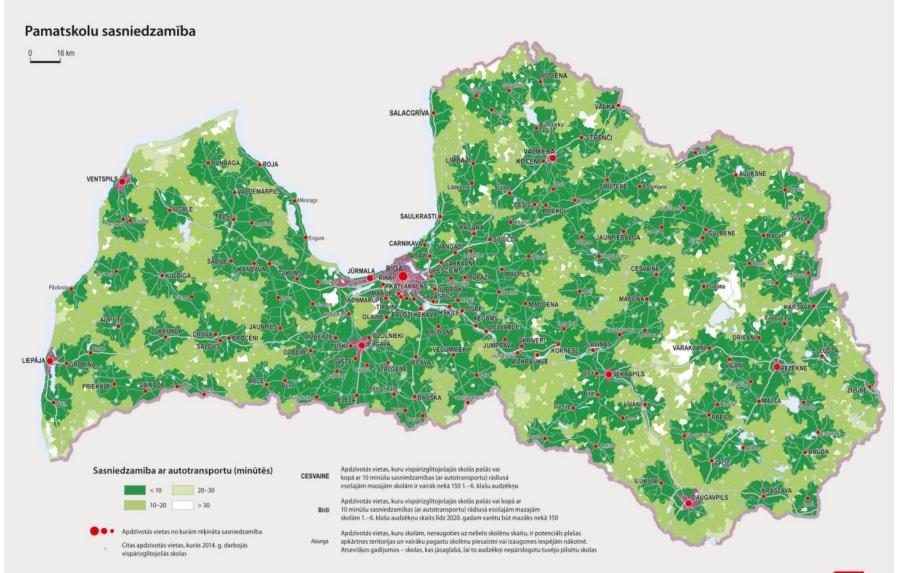


Basket of services - education





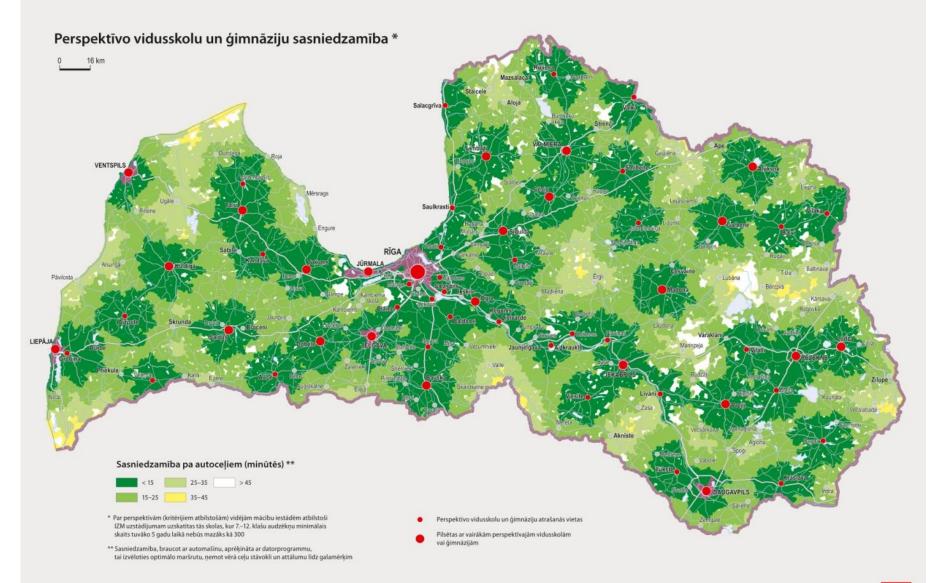
Basket of services - education







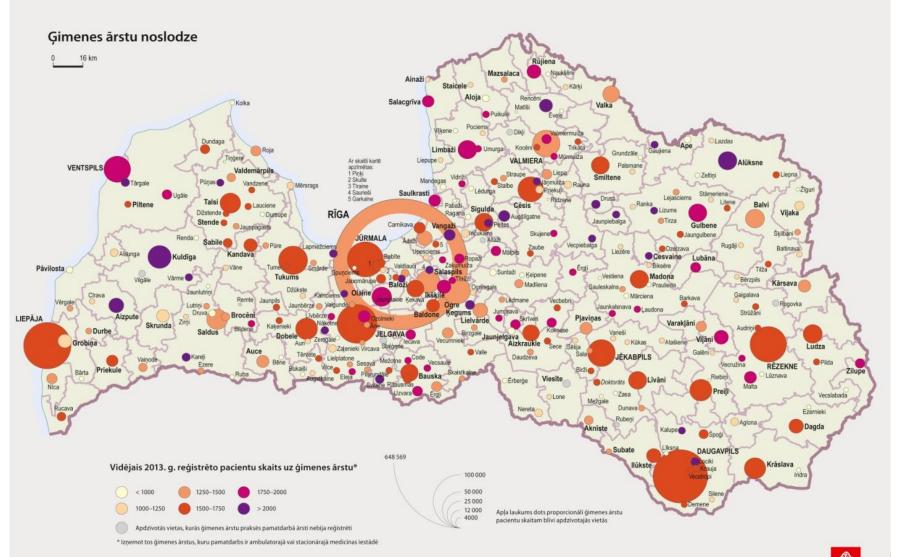
Basket of services - education





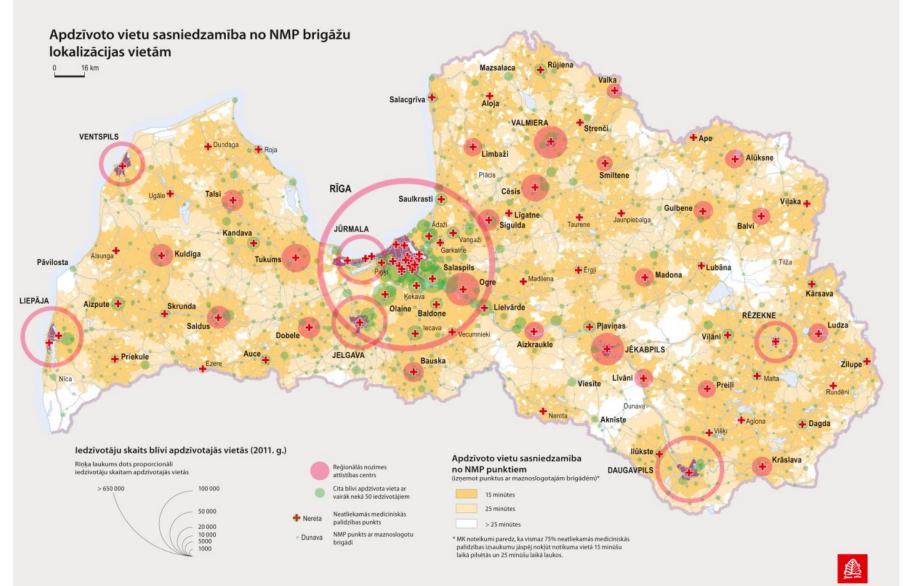


Basket of services – health care



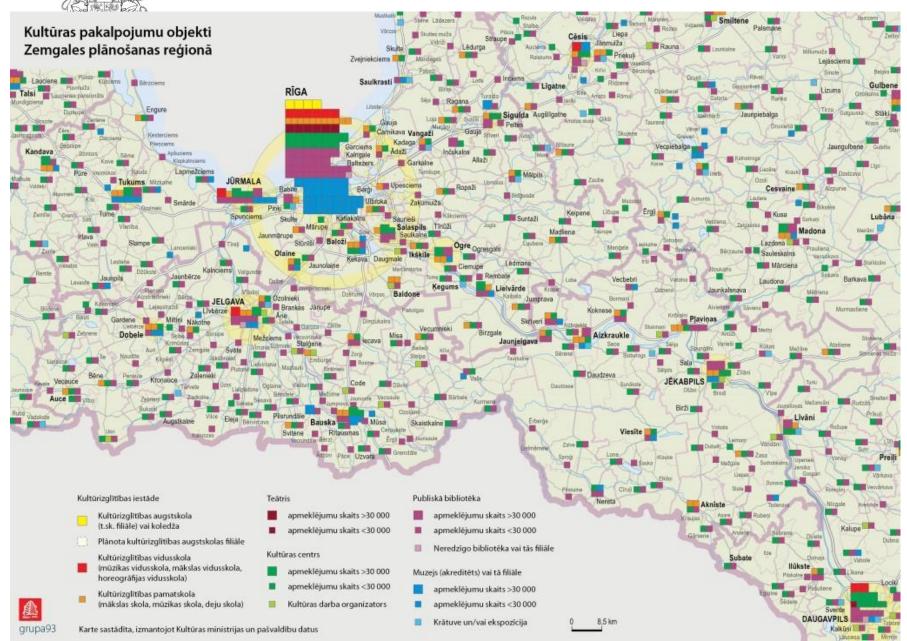


Basket of services – health care





Basket of services – culture



Basket of services – social services



pilngadīgām personām

A Pusceļa māja

A Jauniešu māja



Services – Multichannel delivery & One Stop Shop principle

- 1. Service at the counter shared
- Progress towards Unified State and Municipal Customer Service Centers.
- 2. Service availably by digitalization
 - Self service solutions
 - eAssistants (Unified Customer Service Centers, Libraries)
- 3. eAccount & eDelivery single profile and official digital communication channel with government

Service Delivery

Point of single contact for municipal and national services

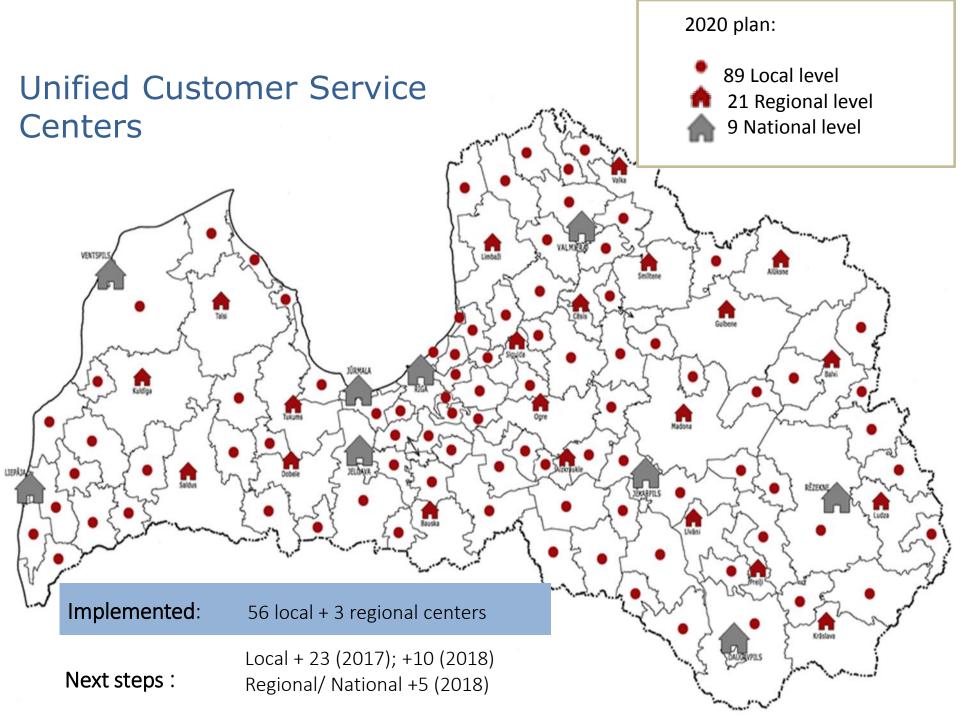
Unified Customer Service Centers

- Social Insurance
- Employment
- Taxes and Revenues
- Register of Enterprises
- Rural Support
- Land Service
- Citizenship and Migration
- Labour Inspectorate

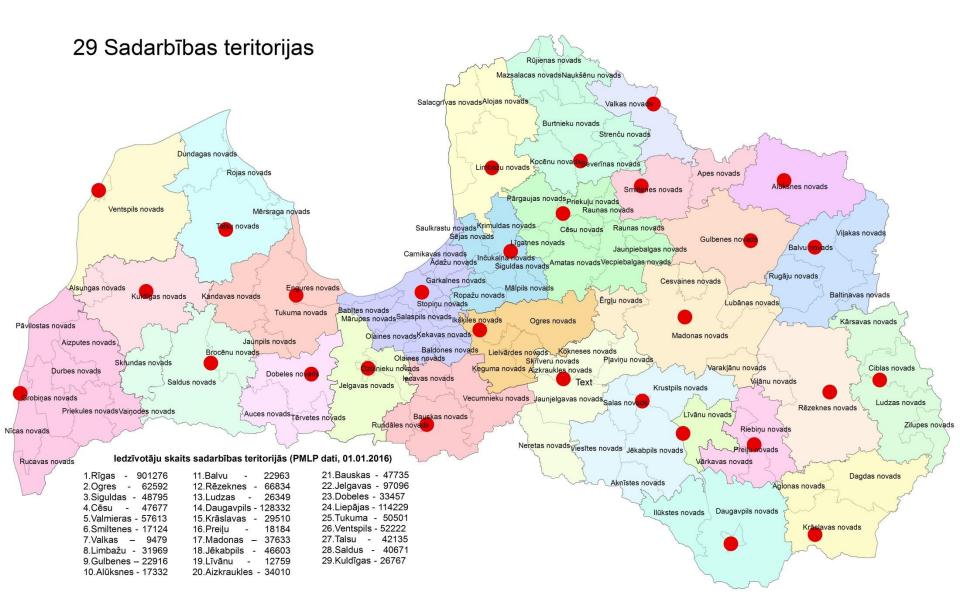


On site provision

Digital tutor



Areas of cooperation





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Thank you!

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