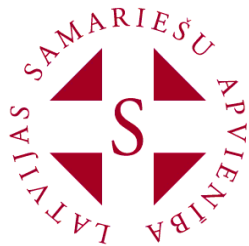


# Social Innovation in practice or Everything is possible



Biedrība LATVIJAS SAMARIEŠU APVIENĪBA



Co-funded by the  
Europe for Citizens Programme  
of the European Union



# Samaritan Association of Latvia

✓ Educational institution

✓ Charity organization



✓ Social service provider

✓ Health care institution

**Social Innovations** are ideas, products, services or models that are new, or applied in new contexts, and which are designed to improve the well-being and quality of life.

## **Challenges**

- ✓ Demographics  
(aging/ birthrate)
- ✓ Globalization / Inequality
- ✓ Urbanization /  
depopulation
- ✓ High expectation /
- ✓ lack of resources
- ✓ European standards /  
bureaucratisation

## **Opportunities**

- ✓ «The world is smaller,  
neighbors are closer»
- ✓ Best practice exchange
- ✓ ICT technology
- ✓ Technical solutions
- ✓ Resources for  
development
- ✓ Creativity support

# «Samaritans Home support» - Care system in rural areas







**“Neighbor”**

- Always are near
- Emergency help if you need it
- Helps with transport
- Helps to organize house keeping

**“Daughter”**

- If there is some things what you can't do by yourself anymore – she will help you
- Take care of you, helps you to take a bath, by doctor recommendations make injections
- Brush your hair and wash your feet,
- Do laundry

**„Grand-daughter”**

- Always kind and always there for you to talk or just be by your side
- Knows everything, will remind you things and help with an advice
- will hurry to help you when it is needed or will find some helpers

# Grand-daughter “safety button”

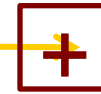
8898

Monitoring  
centre  
24/7



After assessing the situation  
help is on the way

- ✓ Motion sensor
- ✓ Call to the equipment (all)
- ✓ Call to someone special
- ✓ Daily Planning Help
- ✓ Food delivery



Dial to the Monitoring  
centre  
and connect with  
an operator



Just need to press the button  
when there is an emergency or person need a help





# «Neighbor» - neighbors, friends, relatives and caregivers

- ✓ Daily home care;
- ✓ Help in the household;
- ✓ Daily works and food delivery;
- ✓ Intermediaries;
- ✓ Attendant - assistant;
- ✓ Specialized transport.



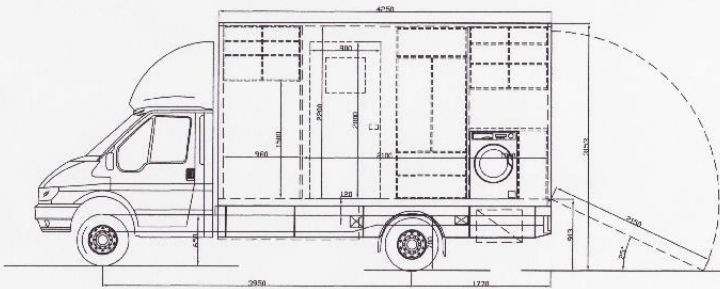


# “Daughter” – special built and equipped mobile care complex

- ✓ Everyday works («Neighbor+»)
- ✓ Hygiene – shower with warm water;
- ✓ Hairdresser;
- ✓ Specialized foot care;
- ✓ Laundry wash
- ✓ etc.







1. Matricu ribinai naskrypiniai pagal LST EN 22768-enK.

	Tylos Nr. 504213 Latvijas Statistiku apvienība	Pats doms informācija Dokumenta tips Darbo beidzējs	Modifkage Dokumenta statuss	Mēroks 1:20
Aizsargā Aizina TDR Zaļab	Paraksts V. Džigēns R. Z. Jankas	Atstabi FORD	Taidi 2013.07.01	Lapa 1/1





# Support and additional solutions

- Volunteer work and projects,  
"Ageing is not a loneliness"
- LSA Charity Projects  
«Let's celebrate festivities»  
«Fed Latvia»
- Support with technical aids



E-solutions



# Care-planning system «e-care»



APRŪPES PLĀNOŠANAS SISTĒMA

Darba galds

Izpildītāji

Plānošana

Pārskati



## Atkārtie uzdevumi

Nosaukums	Termiņš		
Nepieciešams klientam Anna zariņa (121212-) sagatavot dokumentus aprūpes uzsākšanai	09-09-2014	<input checked="" type="checkbox"/> Atvērt	▲
Nepieciešams klientam pēteris krūmiņš (121211-) sagatavot dokumentus aprūpes uzsākšanai	09-09-2014	<input checked="" type="checkbox"/> Atvērt	▼

## Klienti

Vārds:  Uzvārds:  Personas kods:

Vārds	Uzvārds	Personas kods	Terit. centrs	Novads	Pagasts / Pilsēta	Ciems	Iela	Statuss
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Nav ierakstu, ko attēlot

[www.e-aprupe.lv](http://www.e-aprupe.lv)



# Mobile application for use in residence



Kā veicas ar gērbšanos? Vai saģērbšanās Jums sagādā grūtības?

Un kā veicas ar smalkākām lietām: pogām, rāvējslēdzēju, apavu auklām?

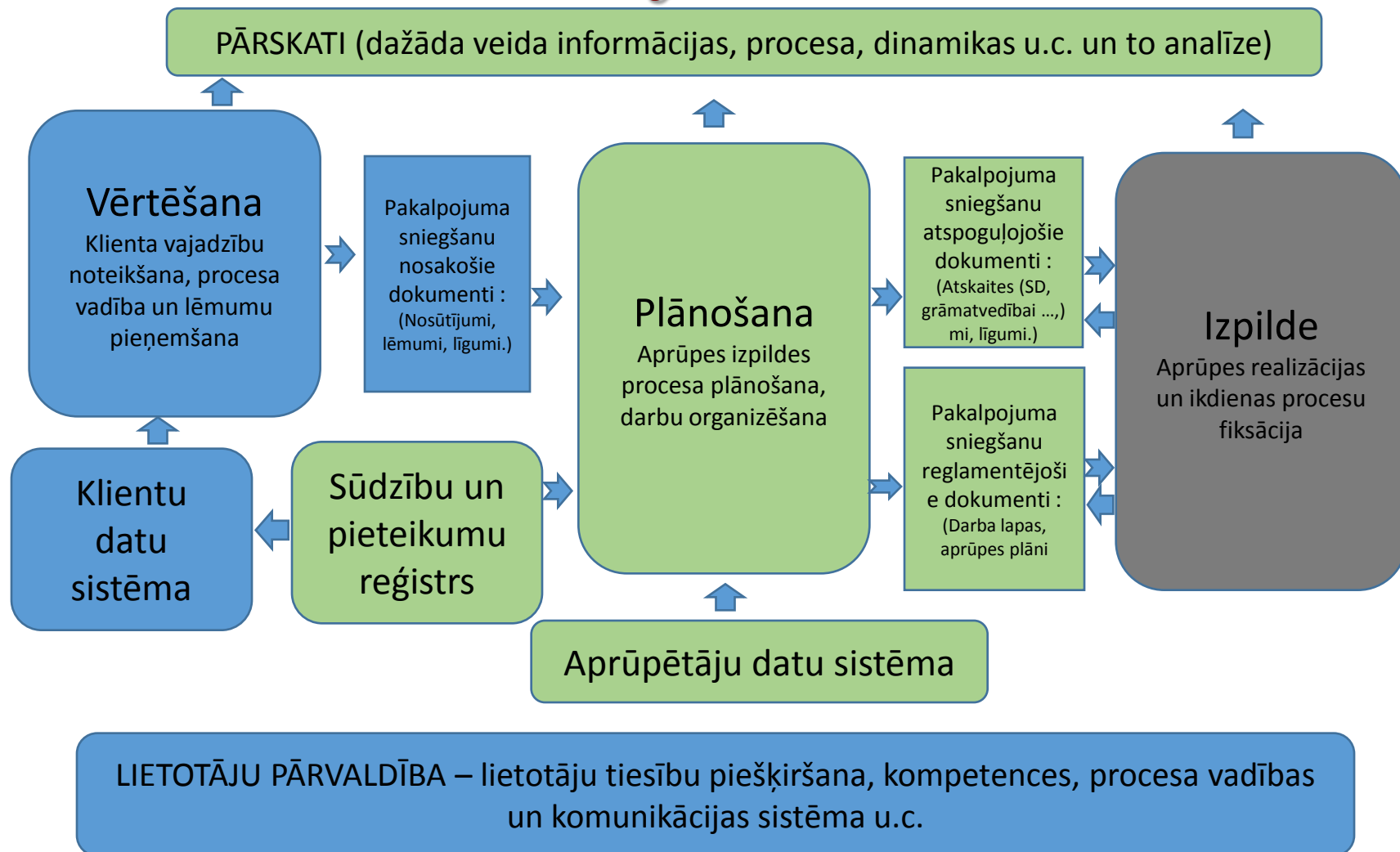
Kāda palīdzība Jums būtu nepieciešama?

Būtiski atkarīgs - nespēj pilnībā patstāvīgi uzģērbt vai noģērbt ikdienas apģērbu (veļa, istabas drēbes)

Pakalpojums	Nepiec.	Reizes	Reizes r...	Intens.
Pilnīga apģērbšana un noģērbšana	<input type="checkbox"/>			
* Ikdienas apģērba uzģērbšana vai noģērbšana	<input type="checkbox"/>			
* Ķermeņa apakšdaļas apģērbšana/noģērbšana	<input type="checkbox"/>			
* Ķermeņa augšdaļas apģērbšana/noģērbšana	<input type="checkbox"/>			
Apavu uzvilšana/novilkšana	<input type="checkbox"/>			
* Ortožu/protēžu pielikšana un noņemšana	<input type="checkbox"/>			
Palīdzība apģērbties un noģērbties (pilna palīdzība)	<input type="checkbox"/>			
Saģērbšanās un noģērbšanās, kas saistīta ar dzīvokļa pamešanu	<input type="checkbox"/>			

Pašvaldība atbilstošu pakalpojumu  nepiedāvā

# Complex, practical, modern and easy solution



# Learning and e-learning system



Kontakti



Vispārīgs veselības stāvoklis

Mazgāšana

**Guldīšana**

Pārvietošanās

Novietošana

Izgulējumi

## Guldīšana

GULTAS VEĻAS MAIŅA



IEKĀRTOŠANĀS GULTĀ AUGSTĀK ATSPEROTIES



[www.prastpalidzet.lv](http://www.prastpalidzet.lv)

# 4th generation (home type) social care centre

**Katoļu iela 22/24**





# The Formula for Success

- Look, see and think (empathy)
- Think outside the frame, dream big and set goals (creativity and entrepreneurial spirit)
- To be able to realize these goals (competence and professionalism)
- Dare and do, do and do it again
- See presumably more! In the absence of the financial resources they need to develop; in the absence of the market – you can create it.



# Together we can do it!



Biedrība LATVIJAS SAMARIEŠU APVIENĪBA



[www.samariesi.lv](http://www.samariesi.lv)

